



Chesterfield County, Virginia Emergency Communications

P.O. Box 40 – Chesterfield, VA 23832

Phone: (804) 748-1556 – Fax: (804) 717-6610 – Internet: chesterfield.gov

RICHARD TROSHAK

Director

Summary and Analysis of Internal Affairs Complaints filed at the Chesterfield Emergency Communications Center

September 1, 2012 through August 31, 2013

Number of Complaints	Shift	Types of Complaint	Disposition	Founded/Unfounded
1	Eves	Violation of County Code of Ethics	Non-Criminal Court Case involved-Traffic, no action by ECC	Unfounded from ECC standpoint
1	Mids	Violation of ECC Code of Conduct	LOR—removal from being a LEAD in the ECC	Founded
1	Eves	Violation of County Code of Ethics	ECO did not violate County code of Ethics	Unfounded
1	Eves	Violation of County Policy 6-13 Sexual Harassment	Did not rise to the level of sexual harassment	Unfounded

During the review of the Emergency Communications Center (ECC) complaint files for any incidents of an internal affairs nature for the time frame of September 1, 2012 through August 31, 2013 there were three (3) un-founded incidents and one (1) founded incident fitting the category of an internal affairs incident.

The first incident involved an ECO who had two misdemeanor charges brought against her (traffic). This information was not passed on to supervision or management and needed to be. However, the ECO did not interpret our expectations that way and once it was explained to her, she concurred. This investigation was not acted on by the ECC as it was unfounded from our department and the charges were reduced.

The second incident involved an ECO violating the ECC Code of Conduct. This individual received/sent inappropriate messages from a patrol unit via PMDC. This investigation was worked in conjunction with Chesterfield Police Department. The allegations were founded; therefore the ECO received appropriate discipline.

The third incident involved an ECO who appeared to have been untruthful when leaving the ECC too upset to work. This investigation was unfounded and no actions were taken against the ECO.

The fourth incident involved an ECO who appeared to violate the County Policy 6-13. After conferring with HRM, it was determined that the incident did not rise to the level of sexual harassment and that the ECO would be educated by reviewing the said county policy.

There have been no further incidents of an internal affairs nature for the above time frame. We believe this is in part due to the ECO's being aware of what is expected of them and adhere to a high standard of professionalism. There is no need for additional center wide training or a need to update our policies and procedures as they are accurate and simply need to be adhered to in relation to the above types of complaints.